E-ZPass Plans and Application Tips

New Jersey E-ZPass Standard Plan (Amount \$25.00):

No minimum use is required. Some toll facilities offer all *E-ZPass* customers an automatic discount rate (no enrollment requirements). This rate varies depending on the roadway. This plan may be used wherever you see the E-ZPass sign displayed. A minimum of \$25.00 is required to open an account.

New Jersey E-ZPass Discount Plans: Go to the www.ezpassnj.com website and click on the "E-ZPass Information" icon and then click on "Plan Descriptions" to view the complete list of discount plans supported by the New Jersey E-ZPass Program along with the Plan's specific requirements, documentation, and prepayment amounts required by those discount plans.

The Plans listed below can be applied for on this application provided you meet the Plan's specific requirements, supply any additional documentation requested, and make the required prepayment.

ACE- Atlantic City Expressway Frequent User Plan: Tag specific discount plan that requires enrollment. Enrolled *E-ZPass* customers making a certain number of trips using their E-ZPass tag within a specified period of time will receive an additional discount under the Frequent User Plan for the next time period.

DRBACMTP - Delaware Memorial Bridge Commuter Plan: Tag specific plan that requires a minimum number of trips on the Delaware Memorial Bridge in a period of 30 days to receive a discount. Requires an additional \$25.00 in monthly replenishment.

DRBAFTP - Delaware Memorial Bridge Frequent Traveler Plan: Tag specific plan that requires a minimum number of trips within a specified number of days on the Delaware Memorial Bridge to receive the discount. Requires an additional \$25.00 in monthly renlenishment

DRJTBC - Delaware River Joint Toll Bridge Commission Commuter Discount Plan: Tag Specific with no sign-up required provides a 40% discount on E-ZPass trips based on a tag on the account completing 16 trips in the calendar month. The discount is credited to your account each month for trips taken the previous month. The plan is tag specific and only applies to Class 1 vehicles.

DRPADP - Delaware River Port Authority Discount Plan: The DRPA Discount plan provides a credit of \$18.00 for an enrolled NJ E-ZPass Class 1 tag making 18 or more trips on any of the DRPA bridges in a calendar month.

DRPASR - Delaware River Port Authority Senior Citizen's Plan: Customers must provide proof of eligible age (65 or over) and have the vehicles registered in PA, NJ or DE to enroll in the plan and receive a discount on Senior Discount Plan for the Benjamin Franklin, Walt Whitman, Betsy Ross and Commodore Barry bridges. Once your account is open please call either 856-968-2000 and press five or 215-218-3750 and press five to request the plan. It can also be downloaded from the DRPA website http://www.drpa.org/pdfs/SeniorEZPass.pdf

GSPTRLR - Garden State Parkway Trailer Discount Plan: Tag specific plan that provides discounts to certain classes of vehicles pulling a trailer when traveling on the Garden State Parkway, as detailed on the website.

NJGREEN- Turnpike/Garden State Parkway Green Pass Discount Plan: Tag specific plan that offers discount to the full fare off peak toll. Vehicles that obtain at least 45 miles per gallon and meet the California Super Ultra Low Emission Vehicle (SULEV) standard are eligible for the discount. Copy of vehicle registration is required to add this plan.

NJSENIOR - Senior Citizens Discount Plan: Customers must provide proof of eligible age (65 and over) to enroll in the plan and receive a discount off the full fare off-peak toll on the New Jersey Turnpike and Garden State Parkway. Once your account is open please call 732-750-5300 to request the application. It can also be downloaded from the New Jersey website https://www.njta.com/media/SeniorDiscountForm.pdf

NYSBA - NY State Bridge Authority Discount: Tag specific plan that requires a monthly minimum usage over any of the following bridges: Rip Van Winkle, Kingston Rhinecliff, Mid-Hudson, Newburgh-Beacon, and the Bear Mountain. Requires an additional \$25.00 in monthly replenishment.

PASI - Port Authority of NY & NJ Staten Island Bridges Plan: This plan requires an advance purchase of trips. The plan is account specific providing commuters with significant discounts on the Goethals and Bayonne Bridges, and the Outerbridge Crossing.

PACP - Port Authority of NY & NJ Carpool Plan: Account specific plan that requires a certain number of occupants in a passenger vehicle with noncommercial plates and requires the vehicle to use a staffed lane to verify occupancy.

For more information on additional discounts available to New Jersey E-ZPass customers please visit the www.ezpassnj.com website.

Important Tips About the E-ZPass Application

ACCOUNT ACCESS INFORMATION

You MUST provide a 4 digit PIN # to access your account via the automated voice system OR give your application number (other identifying information) when speaking to a customer service representative

TAG REQUEST (Section 4. Lines A)

Most vehicles can operate with interior tags. Customer Service Representative (CSR) will determine if exterior tag is needed. Enter the license plate and vehicle data under Section 3 Vehicle Information and the number of tags you need in Section 4, Line A.

PRE-PAYMENT CALCULATION (Section 4, Lines B-G)

Select the *E-ZPass* plan(s) that meet your needs. The dollar amount listed next to each discount plan offered under the New Jersey E-ZPass Discount Plan section is the minimum prepaid amount for that plan. Enter this amount in the "Minimum Prepaid Amount" column for all selected plans. The total dollar amount of all discount plans requested is entered on Line E.

- TAG DEPOSIT (LINE B): Check and cash customers will be charged a refundable Tag Deposit per tag as listed in the Terms and Conditions. The tag deposit is waived if you maintain a valid credit/debit or bank account on file with NJ *E-ZPass* that will be used to automatically replenish your Account.
- BASIC PLAN (LINE C): Customers are required to pay a minimum prepaid amount of \$25.00 for up to 6 tags using a credit card, debit from bank checking account leash or check
- DISCOUNT PLANS (LINES D-E): The dollar amount listed next to each discount plan offered under the New Jersey E-ZPass Discount Plans section is the minimum prepaid amount for that plan. Enter this amount in the "Minimum Prepaid Amount" column for all selected plans. The total dollar amount of all discount plans requested is entered on Line E.
- ADDITIONAL PREPAID TOLL AMOUNT (LINE F): If the total prepaid amount from the selected E-ZPass plan(s) will not cover your first month of anticipated charges, enter an additional amount on Line F.
- INITIAL PAYMENT (LINE G): Add Lines B, C, E and F and enter the total on Line G

ACCOUNT REPLENISHMENT OPTION (Section 5)

AUTO CREDIT CARD REPLENISHMENT: The Easiest Way to Pay

To automatically replenish by credit card, visit the E-ZPass website at www.ezpassnj.com, or in person at one of our Walk-In Centers. Provided for the convenience of the customer, a secondary credit card option is available in case the primary auto credit card does not process correctly. There are many advantages to automatically starting and replenishing your E-ZPass account with a credit card:

- No tag deposit is required.
- It's easy. There's no need to worry about a separate *E-ZPass* payment.
- You are automatically enrolled in *E-ZPass* Plus.
- E-ZPass Plus charges of \$20.00 and over are charged directly to your credit card.

AUTO DIRECT DEBIT FROM BANK CHECKING ACCOUNT

To automatically replenish by direct debit from a bank checking account. place a checkmark in Option 1. Enclose a voided check from your bank checking account. You must enclose a check or money order for the amount computed in the Total Initial Payment of the application.

- No tag deposit is required.
- It's easy. There's no need to worry about a separate E-ZPass payment.

ONE TIME REPLENISHMENTS

One time replenishment using cash must be made in person at any of the New Jersey *E-ZPass* Walk-In Center locations listed on the insert. Check payments can be made in person or by mail. One time replenishment using credit/debit card can be made online at www.ezpassnj.com or in person at any of the New Jersey E-ZPass Walk-In Center locations.

If any required information or documentation is missing from your application, the application will be rejected and returned to you.

For further assistance in completing this application, or to take advantage of our automated phone system, call 1-888-AUTO-TOLL (1-888-288-6865) or visit our website at www.ezpassni.com to:

- Update your credit card. (web, automated phone system)
- Open an account online. (web)
- Receive account information. (web, automated phone system)
- Report a lost or stolen tag. (web, automated phone system)
- Request an additional application. (web)
- Obtain the Service Center locations and hours of operation. (web, automated phone system)
- Update vehicle or license plate info (web, automated phone system)

Please have your ACCOUNT ACCESS INFORMATION ready when you call.

New Jersey E-ZPass Operators

www.drba.net Delaware Memorial Bridge

Delaware River Joint Toll Bridge Commission

Interstate 78 Bridge • Easton-Phillipsburg Bridge • Portland-Columbia Bridge • Delaware Water Gap Bridge • Interstate 80 Bridge • Milford-Montague Bridge • Milford-Montague Bridge

Delaware River Port Authority

South Jersey Transportation Authority

Buffalo and Fort Erie Public Bridge Authority

Delaware Department of Transportation

www deldot.gov Interstate 95 • State Route 1

Illinois State Toll Highway Authority

www.getizoom.co Indiana Toll Road

Massachusetts Department of Transportation

MTA Bridges and Tunnels

www.mta.info/bandt
Bronx-Whitestone Bridge • Brooklyn-Battery Tunnel
• Cross Bay Bridge • Henry Hudson Bridge •
Marine Parkway-Gil Hodges Bridge • Queens
Midtown Tunnel • Throgs Neck Bridge • Triborough

Niagara Falls Bridge Commission

www.niagarafallsbridges.com Lewiston - Queenston Bridge • Rainbow Bridge • Whirlpool Bridge

New Hampshire DOT

www.ezpassnh.com New Hampshire Turnpike

New York State Bridge Authority

Www.nysba.state.ny.us
Bear Mountain Bridge • Newburgh-Beacon Bridge • Mid-Hudson Bridge • Kingston-Rhinecliff Bridge • Rip Van Winkle Bridge

New York State Thruway Authority

Bridge • Spring Valley (commercial vehicles only) • Harriman Barrier • Buffalo City Line Barrier • Black Rock Barrier • Grand Island Bridges

WWW.ncdot.gov/turnpike NC147 • NC540

www.ohioturnpike.org Ohio Turnpike

Pennsylvania Turnpike Commission

www.paturnpike.com Pennsylvania Turnpike

www.panyni.gov
Bayonne Bridge • George Washington Bridge •
Goethals Bridge • Holland Tunnel • Lincoln Tunnel
• Outerbridge Crossing

www.ritba.org Pell Bridge Newport

www.chicagoskyway.org ChicagoSKYWAY

West Virginia Parkway Authority

West Virginia Turnpike

4/2018

Toll Facilities Accepting E-ZPass

Burlington County Bridge Commission

www.bcbridges.org Tacony-Palmyra Bridge • Burlington-Bristol Bridge **Delaware River and Bay Authority**

www.dritbc.org Trenton-Morrisville Bridge • New Hope-Lambertville Bridge

www.drpa.org Commodore Barry Bridge • Walt Whitman Bridge • Ben Franklin Bridge • Betsy Ross Bridge

New Jersey Turnpike Authority

www.state.nj.us/turnpike
New Jersev Turnpike • Garden State Parkway

www.sjta.com Atlantic City Expressway

Other *E-ZPass* Operators

Peace Bridge

www.illinoistollway.com North-South Tollway • Tri-State Tollway • Ronald Reagan Memorial Tollway • Northwest Tollway

Indiana Toll Road Concession Company

Maine Turnpike Authority www.ezpassmaineturnpike.com Maine Turnpike

Maryland Transportation Authority

warytanin transportation Audionriy
www.mdta.state.md.us
Baltimore Harbor Tunnel • Fort McHenry Tunnel •
Francis Scott Key Bridge • Hatem Bridge • Kennedy
Memorial Highway • Lane Memorial Bridge • Nice
Memorial Bridge

www.massdot.state.ma.us Massachusetts Turnpike · Tobin Bridge

Bridge . Verrazano-Narrows Bridge

www.thruway.state.ny.us
Entire New York State Thruway including: • New
Rochelle Barrier • Yonkers Barrier • Tappan Zee

North Carolina Turnpike Authority

Ohio Turnpike and Infrastructure Commission

Port Authority of New York & New Jersey

Rhode Island Turnpike and Bridge Authority

Skyway Concession Company LLC

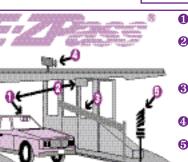
Virginia Department of Transportation

www.virginiadot.org
Chesapeake Bay Bridge-Tunnel • Chesapeake
Expressway • Dulles Greenway • Dulles Toll Road •
George P. Coleman Bridge • Pocahontas Parkway •
Powhite Parkway Extension • RMA Expressway System

It gives you the time vou need, and the convenience vou want.

Application enclosed.

Please record your PIN # here and retain it for future reference



You're on

Your Way!

1 As you pass through the E-ZPass facility, your E-ZPass tag is read.

2 In an instant, the tag information is read by an *overhead antenna* in the *E-ZPass* facility and the proper charge is deducted from your E-ZPass account

3 At some facilities, there are *qates* that will go up when a valid tag is

4 A video enforcement system is in place to identify charge evaders.

6 A traffic signal and message is immediately displayed to you just beyond the *E-ZPass* facility, with the exception of express *E-ZPass* lanes.

Certain Vehicles Require an Exterior Tag

Certain vehicles are equipped with special windshields that may contain metal in the glass that prevents the E-ZPass tag from being read properly. Customers with these windshields will be issued an exterior tag. Your NJ E-ZPass customer service representative will mail you the appropriate tag based on the make and model you indicate on the application.

Paying for parking is now quicker and easier with



The automated parking system that allows *E-ZPass* customers, who replenish their account automatically by credit card, to use their *E-ZPass* tag to pay for parking.

E-ZPass Plus at the following airport locations:

Albany International Airport Atlantic City International Airport LaGuardia Airport JFK International Airport Newark Liberty International Airport

and at all SJTA (South Jersey Transportation Authority) operated parking facilities located at New York Avenue, between Atlantic & Pacific Avenues, Atlantic & Mississippi Avenues, and Mississippi & Fairmount Avenues in Atlantic City.

New Jersey E-ZPass Customer Service and Walk-In Centers

New Jersev *E-ZPass* Main Customer Service Center P.O. Box 4972 Trenton, NJ 08650

1-888-AUTO-TOLL (1-888-288-6865) www.ezpassnj.com TDD/TTY 1-866-205-4000

Walk-In Center Locations Newark Walk-In Center

375 McCarter Highway • Newark, NJ Hours: Mon.-Fri. 7am-7pm. Sat. 8am-2pm

Camden Walk-In Center 420 N. 6th Street • Camden, NJ Hours: Mon.-Fri. 8am-6pm

Delaware Memorial Bridge Plaza I-295 and New Castle Avenue • New Castle, DE

Hours: Mon.-Fri. 8am-6pm

E-ZPass Individual Agreement Terms and Conditions

These Terms and Conditions, together with your application, constitute your New Jersey *E-ZPass®* Agreement (the "Agreement"). These Terms and Conditions may be changed or updated from time to time. Please read these Terms and Conditions and keep them for your records. By opening a New Jersey *E-ZPass* Account ("Account"), you agree as follows:

October 1.

- Your failure to comply with this Agreement may result in suspension or revocation of your Account.
 You may not assign the obligations or benefits of this Agreement.
 Your failure to pay charges posted to your Account, including tolls, may result in additional penalties as provided by law, and may result in the suspension or revocation of your Account
- You will approach and pass through a lane accepting *E-ZPass* at the posted speed, comply with all applicable traffic laws, regulations, signs and signals, and the direction of toll collectors and law enforcement officers. You acknowledge that failure to do so may result in suspension or revocation of your Account.
- - Your New Jersey *E-ZPass* tag(s) may be used on the vehicle(s) specifically listed on this Account, provided that the tag type matches the class of vehicle in which it is used. Your New Jersey *E-ZPass* tag(s) is (are) accepted wherever you see the *E-ZPass* logo.
 - The New Jersey *E-ZPass* tag(s) provided to you remain(s) at all times the property of New Jersey *E-ZPass*.
 - You agree to surrender your New Jersey E-ZPass tag(s) immediately upon our request
- When you use any facilities accepting *E-ZPass*, you authorize New Jersey *E-ZPass* to debit your Account for any and all charges incurred at those facilities, which charges are non-refundable, and you are subject to the laws and regulations ning those facilities.
- If your Account has an insufficient balance to pay the toll due, you must pay with cash in a cash lane; otherwise, you will be issued tion notice requiring you to pay the toll and an administrative fee, as set forth in Section 21, per occurrence ACCOUNT INFORMATION
- Your New Jersey F-7Pass Account consists of:
- - A per tag deposit, as set forth in Section 21, is required.
 The tag deposit is waived if you maintain a valid credit/debit card or bank account on file with New Jersey *E*-
- 2Pass that will be used to automatically replenish your Account at a predetermined replenishment threshold.

 ii) Prepaid Balance: You must maintain a sufficient prepaid balance amount with New Jersey E-ZPass to cover applicable tolls and fees charged to your Account.

 b) Any personal information submitted while establishing your Account, making a violation payment (either_by mail,
- b) Any personal information submitted while establishing your Account, making a violation payment (either by mail telephone, in-person or using the website), or acquired by any Third Party/Authorized Agent of New Jersey *F-2Pass*, the New Jersey Motor Vehicles Commission (MVC) or other state equivalent or the United States Postal Service (USPS) may, for the purpose of collecting outstanding balances owed on your Account, be used by or disclosed to any New Jersey *F-2Pass* member agency.
 c) No interest will be paid on balances in your Account or on your refundable tag deposit.
 d) We periodically review your foll use. If the monthly activity on your Account is different from your current replenishment amount, your replenishment amount and threshold level may be adjusted (increased or reduced) accordingly, but may never be reduced lower than the minimum amount required for your Account type. The new amount will automatically be charged at your next account replenishment and reflected on your next scheduled statement.
 e) New Jersey *F-2Pass* may receive undated information shout your credit ract including new account numbers and
- New Jersey E-ZPass may receive updated information about your credit card, including new account numbers and expiration dates, from the financial institution issuing the card. However, it is your responsibility to ensure that all your Account information remains current and up to date.

 1) You agree to provide the license plates for all vehicles that you will operate under your Account, and to keep that
- information correct and current by updating it whenever there is a change. The license plate information is used, in the event your F-ZPass tag is not read for whatever reason, to post the foll to your valid Account and to avoid issuing you a violation notice. If you fail to provide the license plate for a vehicle operating under your Account and your tag is not read for whatever reason, you will be issued a violation notice requiring you to pay the toll and an administrative fee, as set forth in Section 21, per occurrence.
- g) You agree to inform New Jersey *F-ZPass* Customer Service Center either in person, in writing, by calling 1-888-AUTO-TOLL (1-888-8685) or through the New Jersey *F-ZPass* website www.ezpassnj.com of any changes to the information provided by you in your New Jersey *F-ZPass* application.

 3 ACCOUNT STATEMENTS
- Upon opening your Account, you will receive a complimentary statement every 30 days for the first six (6) months, and then every 60 days thereafter by the method you have chosen for such deliveries. Statements will not be issued if there
- b) After the initial six (6) month opening period, you may choose to continue to receive a monthly statement by mail or by email for an additional fee.
- onsibility to review your Account activity to ensure that posted charges are accurate. NEW JERSEY E-ZPASS WEBSITE: www.ezpassnj.com
 a) You may log onto www.ezpassnj.com to change or update your Account information, add vehicles to your Account, view
- your Account balance, view statements and transactions posted to your Account, and make payments to your Account. By using www.ezpassnj.com to make changes to your Account, you consent to the modification of your information within the New Jersey F-ZPass record system and, in the case of a change in credit/debit card or bank account information, you authorize New Jersey F-ZPass to charge that credit/debit card or bank account for the amounts necessary to satisfy your obligations under this Agreement.

 b) In order to protect the privacy of your information, New Jersey F-ZPass may require you to provide verifying information to not the control of the privacy of your information, New Jersey F-ZPass may require you to provide verifying information.
- o access your Account. New Jersey *E-ZPass* may deny access to your Account if the requested verifying information
- Account replenishment must occur when your prepaid balance decreases to or below the replenishment threshold amount specific to the method of payment you selected. You can replenish your Account in one of the following ways:

 a) By selecting credit/debit card replenishment, you authorize New Jersey *E-zPass* to automatically charge your credit/debit
- b) By selecting direct debit (ACH) of your bank checking or savings account for replenishment, you authorize New Jersey *E*-
- 2Pass to automatically debit your bank checking or savings account for pointment, you automatically debit your bank checking or savings account for your replenishment amount.
 by selecting to replenish your Account through one-time payments using cash, check, or credit/debit card you agree to monitor your Account and to make timely payments to maintain a positive prepaid balance at all times. If your Account has an insufficient balance to pay the toll due, you must pay with cash in a cash lane; otherwise, you will be issued a
- an insufficient dealine to pay the following you must pay with cash in a cash rate, otherwise, you will be issued a violation notice requiring you to pay the foll and an administrative fee, as set forth in Section 21, per occurrence. Be sure to obtain a receipt for your records.

 d) If your Account is set for automatic replenishment using a credit/debit card or ACH account and a replenishment. d) If your Account is set for automatic replenishment using a credit/debit card or ACH account and a replenishment transaction declines, your Account will be changed to one-time payment method described in paragraph 7.c. above. You are still responsible for all tolls and fees charged to your Account including the tag deposit, as set forth in Section 21, for each tag on your Account. A valid credit/debit card or ACH account must be added to your Account to return to automatic replenishments. At that time, New dersey E-ZPass will charge your new method of payment for any outstanding tolls or fees. Following payment of outstanding tolls or fees, the normal replenishment amount will be processed.
 e) You can mail a check or money order to the New Jersey E-ZPass Customer Service Center or hand-deliver it to any of the New Jersey E-ZPass. Customer Service Center or New Jersey E-ZPass. A returned check fee, as set forth in Section 21, may be charged for each check returned to New Jersey E-ZPass for insufficient funds.
- Cash payments may only be made in U.S. dollars in person at any of the New Jersey E-ZPass Customer Service Center locations. DO NOT SEND CASH IN THE MAIL.
- g) One-time credit/debit card payments can be made in person at any New Jersey *E-ZPass* Customer Service Center, online at www.ezpassnj.com or over the phone at 1-888-AUTO-TOLL (1-888-288-6865).

 h) Depending on usage or other charges to your Account, there may be more than one replenishment transaction in one attemperature accided.
- Any overpayments made by you can be used by New Jersey *E-ZPass* to offset outstanding violations and/or balances owed to any New Jersey *E-ZPass* member agency.
 Your prepaid Account balance may be used to pay the toll and administrative fee, as set forth in Section 21, per occurrence for violations that are incurred by use of a vehicle registered to the Account holder. If these charges cause your Account
 - of drop below the replenishment threshold:

 of drop below the replenishment amount.

 of the replenishment amount.

 If your Account is set up as one-time payment, the available balance will be used until the prepaid Account balance.
- is zero and the unapplied balance owed will remain outstanding and follow the violation escalation process

 S E-ZPASS PLUS™ PROGRAM
- If you have chosen to replenish your Account with a credit card, you will be automatically enrolled in the *E-ZPass* Plus If you have chosen to replenish your Account with a credit card, you will be automatically enrolled in the *t-2Pass* Plus program. You may choose to opt out of *t-2Pass* Plus by calling the New Jersey *E-2Pass* Clustomer Service Center at 1-888-AUTO-TOLL (1-888-288-6865) or by logging into your Account on our website at www.ezpassnj.com. This program allows you to use your *E-2Pass* tag at authorized *E-2Pass* Plus facilities. If your tag is used to incur *E-2Pass* Plus charges, any charges of \$20 or more may be directly charged to your credit card by New Jersey *E-2Pass*. Charges under \$20 may be deducted from your prepaid balance. Such credit card charges may be different from your replenishment amount and charged to your credit card at any time. By participating in *E-ZPass* Plus, you consent to the release of your Account information to *E-ZPass* Plus facility operators for collection purposes.

 If you have chosen to replenish your Account with cash, check, ACH, or one-time credit/debit card payments you are
- not eligible to enroll in the E-ZPass Plus program.

 TAG MISUSE, PLATE POSTING, ADMINISTRATIVE FEES, ORPHAN TRANSACTIONS, DISPUTED CHARGES Improper use of your New Jersey E-ZPass tag(s) or failure to pay the proper toll may result in the imposition of an administrative fee

- a) If you use an *E-ZPass* facility when your Account has insufficient funds, is closed, is suspended or revoked as per Section 13, or you use a tag that has been reported as lost or stolen as per Section 10, you may incur an administrative fee, as set forth in Section 21, per occurrence, be charged the full undiscounted foll, and may be asked to surrender your tag(s). If you use a valid tag in a vehicle other than the type of vehicle for which the tag is designated, by any incur an administrative fee, as set forth in Section 21, per occurrence and may be asked to surrender your tag(s). Such continued misuse may also result
- in revocation of your Account.
- If you attempt to use a tag without properly attaching it to your vehicle in accordance with the instructions in the **E-ZPass** On the New Jersey Turnpike, orphan transactions can occur when a tag is not read at either the vehicle entry or exit point or both.
- n these events, the actual toll cannot be determined and the toll amount charged may be based upon the vehicle's class and the
- if the tag is not read on entry, but is read at exit, the maximum fare may be charged; or If the tag is not read for whatever reason at both the entry and exit, but the license plate on the vehicle is read, the maxin
- fare for the applicable exit interchange may be charged to the Account assigned to that license plate. If New Jersey E-**ZPass** determines that the orghan transaction is a result of user misuse or improper installation of the tag in the vehicle New Jersey *E-ZPass* reserves the right to charge an administrative fee, as set forth in Section 21, per occurrence in addition to the toll charged

 Tags must be removed from any vehicle under tow. If tags are not removed, your Account may be charged for any and all tolls
- incurred in connection with the towing of such vehicle.

 Fees and charges may be billed directly to your Account. You may only dispute the imposition of fees and charges to the New Jersey *F-ZPass* Customer Service Center. Any such disputes must be made within 120 days of the transaction date by calling 1-888-AUTO-TOLL (1-888-288-665), logging into your Account at www.ezpassnj.com and submitting an Account inquiry, or writing to the New Jersey E-ZPass Customer Service Center, P.O. Box 4972, Trenton, N.J. 08650. If the fee is successfully
- withing to the New Series 1-27 as a constitute Series, 10. So A 972, Trenton, No 3000. If the let is successfully disputed your Account will be reddied the amount of the disputed fee or charge. Tolls posted to your Account by identifying the vehicle using an image of the license plate will not qualify towards any E-ZPass discount(s) and may also result in the imposition of additional fees and charges imposed, including a different toll rate.
- You must notify New Jersey E-ZPass IMMEDIATELY upon discovery of the theft, loss or unauthorized use of your New Jersey E-ZPass tag(s) by either calling 1-888-AUTO-TOLL (1-888-288-6865) or by logging into your Account at www.ezpassnj.com and marking the tag(s) as "lost" or "stolen".
- marking the tag(s) as "lost" or "stolen". If you notify New Jersey E-72Pass of the theft or loss of your tag(s) in a timely manner (within 120 days of the theft or loss), you will not be liable for unauthorized charges in excess of \$50 incurred prior to the date of notification. A fee may be charged to your Account to replace the lost or stolen tag(s). The replacement fee will be credited to your Account if you provide a police report of the tag(s) theft to New Jersey E-2Pass.
- f your New Jersey *E-ZPass* tag(s) is non-operational for reasons other than abuse or improper use, and the tag is returned In your new Jersey E-2Pass tag(s) is non-operational for leasons other than adouse of improper use, and the tag is returned to the New Jersey E-2Pass Customer Service Center, it will be replaced at no charge to you. If New Jersey E-2Pass determined that abuse or improper use has rendered your tag(s) non-operational, a fee for the tag(s) may be charged to your Account.

 ACCOUNT CLOSURE
- You may close your Account at any time by visiting www.ezpassni.com, or by calling, emailing, or writing to the New Jersey E-ZPass Customer Service Center requesting that your Account be closed, returning all of your New Jersey E-ZPass tag(s) in good working condition (except for normal wear) and settling any outstanding charges on your Account.

 Your Account will remain active with charges and fees, including the monthly service fee, continuing to be applied until all
- Your Account will remain active with charges and fees, including the monthly service fee, continuing to be applied until all outstanding blainces are settled, you have reported all lost or stolen tag(s), and all tag(s) still in your possession have been returned to the New Jersey *E-ZPass*. Customer Service Center.

 Accounts that are determined to be inactive may be considered dormant and may be closed by New Jersey *E-ZPass*. Any remaining prepaid balance or deposits, less any other fees and charges owed, will be refunded to you.

 Tag(s) can be returned in person or by mail to any of the New Jersey *E-ZPass* Customer Service Center locations.

- Tag(s) not returned to New Jersey E-ZPass, or returned defaced or in poor condition will result in you being liable for additional fees or loss of tag deposit for each such tag.

 SUSPENSION/REVOCATION

 a) If your prepaid Account balance has remained negative for 60 days, you may be sent a revocation warning letter
- notifying you to replenish your Account. If you fail to replenish and maintain the minimum prepaid balance within 10 business days after a letter is sent to you, your Account may be revoked and closed. You may not be allowed to open another Account with New Jersey E-ZPass, and your Account may he address, petc.) may be sent to an authorized collection agency of New Jersey E-ZPass for the purpose of collecting the
- Once your Account is closed you are required to return all tags to New Jersey *E-zPass*. Failure to do so will result in assessment of additional fees.

 Upon revocation and closure, all outstanding charges will be deducted from the prepaid balance in your Account,
- including fees for failure to return tags, with any remaining balance refunded to you.

 New Jersey *E-ZPass* reserves the right to suspend your Account upon your filing for bankruptcy protection.
- COLLECTION EXPENSES

 You agree to pay all costs, including legal fees, incurred by New Jersey *E-ZPass* to collect any monies due under the terms of this Agreement.

 MODIFICATION OF TERMS AND CONDITIONS
- New Jersey *E-ZPass* may update and/or change the Terms and Conditions at any time, including changing any existing fees or imposing new fees. A copy of the revised Terms and Conditions, including the effective date, will be included with your Account statement, and will be delivered to you in the same manner you have chosen for delivery of your Account statement. A copy of any revised Terms and Conditions will also be mailed to you upon request. Your first passage through an *FZPass* lane following the delivery of any new Terms and Conditions will constitute your acceptance of those new Terms and Conditions you way choose to opt out and decline the change in Terms and Conditions by consign your *Kacount* and returning the tag(s) after the effective date for the new Terms and Conditions and returning all your *F-ZPass* tag(s) pursuant to Section 14. The invalidity of any term or terms of this Agreement shall not affect any other term of this Agreement which hall remain in full force and effect.
- GOVERNING LAW

 This Agreement shall be governed by and construed in accordance with the laws of the State of New Jersey.

 DISCLOSURE OF ACCOUNT INFORMATION
- Except as set forth herein, customer Account information will not be disclosed to third parties without your consent except as permissible or required by law.

 Customer Account information may be subject to disclosure to the public if such disclosure is required by the law of
- the State in which toll charges were incurred or by the order of a court of competent jurisdiction, or, in the case of a nulti-jurisdictional *E-ZPass* member agency where there is no applicable law, by agency policy.
- To the extent permitted by law, New Jersey *E-ZPass* and the New Jersey *E-ZPass* member agencies ("Agencies") expressly disclaim any representation of warranty, expressed or implied, relating to the New Jersey *E-ZPass* tag including without limitation, any implied or expressed warranty or merchantability, fitness for a particular purpose or conformity to models or similation, any implied of expresses warrainy of interchantaling, interest for a particular purpose of conforming to inducts of samples. Not is New Jersey *E-ZPass* or the Agencies liable for any third-party act taken by reason of your use or display of the New Jersey *E-ZPass* tag.

 RELEASE AND INDEMNITY
- RELEASE AND INDEMNITY
 You hereby release New Jersey *F-ZPass*, the Agencies and their directors, commissioners, officers, employees and agents from all loss, damage, or injury whatsoever, known or unknown, arising out of or in any manner connected with this Agreement or the use or performance of the *F-ZPass* tg(s) issued to you. You agree that neither New Jersey *F-ZPass*, the Agencies nor their directors, commissioners, officers, employees or agents will incur any obligation or liability for any such loss, damage or injury. Your sole and exclusive remedy against New Jersey *F-ZPass* or the Agencies for any claim for any such loss, damage or injury is replacement of any defective tag(s). You agree to indemnify, protect, and hold harmless New Jersey *F-ZPass*. The Agencies and their directors, commissioners, officers, employees, and agents from all liability for any loss, damage or injury to persons or property arising from or related to the use of the tag(s) issued to you.

 INQUIRIES AND CORRESPONDENCE
- INQUIRIES AND CORRESPONDENCE Please send applications, inquiries and correspondence, tag returns, payments or violation inquiries to: Applications: NJ F-ZPass Customer Service Center P.O. Box 52001, Newark, NJ 07101-8201 General Inquiries and Correspondence: NJ F-ZPass Customer Service Center P.O. Box 4972, Trenton, NJ 08650 Tag Returns: NJ F-ZPass Customer Service Center P.O. Box 52003, Newark, NJ 07101-8203 Payments: NJ F-ZPass Customer Service Center P.O. Box 4973, Trenton, NJ 08650 /iolation Inquiries: NJ *E-ZPass* Customer Service Center • P.O. Box 4971, Trenton, NJ 08650
- Telephone Inquiries:
 All non-violations telephone inquiries may be made toll free by dialing 1-888-AUTO-TOLL (1-888-288-6865).
- Violations telephone inquiries may be made by dialing 1-973-368-1425 SCHEDULE OF DEPOSITS/FFFS

Tag misuse fee:

Violation administrative fee

- Monthly statement fee by mail/e-mail: Monthly service fee: \$1.00 every 60 days \$10.00 (waived per Terms and Per tag deposit | Conditions - see 4.a.i.2.) | Conditions - see 4.a.i.2.) | Exterior: \$15.00 | \$25.00 | Fee for defaced, damaged, lost or stolen tag: Returned check fee: up to \$50.00 per occurrence
- New Jersey *E-ZPass* and the entities providing *E-ZPass* services reserve the right to assess additional fees

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E-ZPass Applicant Signature Required:

INDIVIDUAL APPLICATION New Jersev Customer Service Center

New Jersey E-ZPass Customer Service Center Newark, NJ 07101-8201

■ This application is for Cash, Check payments or Debit from bank checking account only.

- Apply for *E-ZPass* with your credit card by calling the Customer Service Center at 1-888-AUTO-TOLL (1-888-288-6865), on the internet visiting the *E-ZPass* website at www.ezpassnj.com, or in person at one of our Walk-In Centers.
- For 2-axle individually owned/leased cars, pickup trucks, vans, or motorcycles

1 ADDITIONATE DEDOCMAL INFORMATION (Calculation)

■ For accounts needing more than six tags, or a commercial account application please call 1-888-AUTO-TOLL (1-888-288-6865)

Mailing Address						First Na	me:		MI:	You must select a 4-digit PIN #			
naming Addition										Apt.			
City:				State	e: Z	Zip Code Ce	Code Cell Phone Number:			SMS Alerts: Landline Phone Number:			
2. COMMUNI	CATIO	ONS							I I I N				
Alease Check One) attement eference Mail Email None Primary E-mail: Secondary E-Mail:										E-Mail or Regular Mail statements will be s monthly for the first six months upon acco opening and then bi-monthly after six mon			
3. VEHICLE II	NFOR	MATI	ON List	a vehicle	for each ta			t may be used. Tag or dealer vehicle p		mong vehicles of the sam	e type.		
ehicle Type Codes:	A - Auto	/Sport U	tility Vehi	icle/Minivar	ı V - Van	M - Motorcycle P - P	ickup Truck	P2 - Pickup Truck wit	h Dual Rear Tires R4	- RV with 4 tires R6 - RV w	vith Dual Rear Ti		
License Plate	Number (Please Print Clearly			early)	State	Vehicle Type	Year	Make		Model			
		_	_										
						ached E-ZPass Plans							
If you have o	chosen					\$		Plan #	Plan Name	lans must be listed sepa Minimum Prepaid Amount \$ \$			
required for each tag ordered.										\$	-		
. Basic Plan					\$	<u>E.</u>				\$			
Your estimated		•		25.00 initia	al prepaid		<u>F.</u>	. Additional Prepaid Amount (If the total prepaid amount from selected plans will not			\$		
toll minimum, v	er is gre	ater.					cover the anticipated first month's charges.)						
ton minimuli, t								oover the antierp	ated first month's	charges.)			

Effective date - 4/2018 4/2018

Date: / /